### Electric Assistance Program System Benefits Charge Reconciliation Report November 2010

|   |                | Public S                           | ervic | e of NH               |
|---|----------------|------------------------------------|-------|-----------------------|
| Retail Delivery KWHs  |                |                                    |       | 583,724,243           |
| SBC Low Income EAP Rate   |                |                                    | \$    | 0.0018                |
| SBC Low Income EAP Billed Amount  |                |                                    | \$    | 1,050,703.64          |
| Interest on 10% Reserve Fund Balance (1) SBC Low Income EAP Funding   |                |                                    | \$    | 87.64<br>1,050,791.28 |
| EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Agencies (2) Incremental Program Expenditures Pre-program Arrears Recovery | \$<br>\$<br>\$ | 1,007,734.79<br>-<br>2,688.89<br>- |       |                       |
| Total EAP Costs   |                |                                    |       | 1,010,423.68          |
| SBC Low Income EAP Balance (Expenses exceeded revenues)   |                |                                    | \$    | 40,367.60             |
| Total amount due from State Treasury  |                |                                    | \$    | (40,367.60)           |
| Program to Date Reserve Balance   |                |                                    | \$    | 372,886.38            |

<sup>(1)</sup> Interest on reserve at 0.28594% \$372,886.38 \* 0.28594% \* 30/365 = \$87.64

 $<sup>^{(2)}</sup>$  October administrative payment to CAA of \$97,067.03 will be reflected in next month's report.

#### PUBLIC SERVICE OF NEW HAMPSHIRE

### **Electric Assistance Program**

## Number of Active EAP Participants by Discount Tier Levels and Amounts As of November 30, 2010

|       | Number of                  |                       | % per Tier Participants |            |              | % per Tier Discount |
|-------|----------------------------|-----------------------|-------------------------|------------|--------------|---------------------|
|       | <b>Active Participants</b> | <b>Discount Tier*</b> | To Total Participants   | <u>Dis</u> | count Amount | To Total Discounts  |
|       | 1,125                      | 1                     | 4.2%                    | \$         | 5,745.25     | 0.6%                |
|       | 3,370                      | 2                     | 12.6%                   |            | 24,133.25    | 2.4%                |
|       | 4,516                      | 3                     | 16.8%                   |            | 76,025.81    | 7.5%                |
|       | 5,777                      | 4                     | 21.5%                   |            | 180,006.28   | 17.9%               |
|       | 6,054                      | 5                     | 22.6%                   |            | 270,672.92   | 26.9%               |
|       | <u>5,995</u>               | 6                     | <u>22.3%</u>            |            | 451,151.28   | <u>44.8%</u>        |
| TOTAL | _ 26,837                   |                       | 100.0%                  | \$         | 1,007,734.79 | 100.0%              |

### \*Discount Levels for PSNH:

### % of Federal Poverty

|             |                 | / 0               |
|-------------|-----------------|-------------------|
| <u>Tier</u> | <u>Discount</u> | <u>Guidelines</u> |
| 1           | 5%              | 176% to 185%      |
| 2           | 7%              | 151% to 175%      |
| 3           | 18%             | 126% to 150%      |
| 4           | 33%             | 101% to 125%      |
| 5           | 48%             | 76% to 100%       |
| 6           | 70%             | Up to 75%         |

# PUBLIC SERVICE OF NEW HAMPSHIRE Electric Assistance Program Aging Comparison Between EAP and Other Residential Customers As of November 30, 2010

Average Bill (current month) Average Past Due Amount

Total Included Accounts Receivable (1)
Number of Accounts (1)
Percent Past Due:

% Past due 30 days

% Past due 60 days

% Past due 90 days

| EAP    |    |              | No     | on. | ·EAP          |
|--------|----|--------------|--------|-----|---------------|
|        |    |              |        |     |               |
|        | \$ | 64.01        |        | \$  | 98.20         |
|        | \$ | 139.25       |        | \$  | 165.44        |
|        |    |              |        |     |               |
|        | \$ | 1,706,602.35 |        | \$  | 38,353,423.70 |
|        |    | 26,658       |        |     | 390,525       |
| 41.25% |    | 10,996       | 20.01% |     | 78,144        |
|        |    |              |        |     |               |
| 43.14% |    | 4,744        | 60.18% |     | 47,027        |
| 29.53% |    | 3,247        | 26.66% |     | 20,833        |
| 27.33% |    | 3,005        | 13.16% |     | 10,284        |

<sup>(1)</sup> Includes all accounts.