## Electric Assistance Program System Benefits Charge Reconciliation Report November 2010

|  | Public Service of NH |  |  |
| :---: | :---: | :---: | :---: |
| Retail Delivery KWHs |  |  | 583,724,243 |
| SBC Low Income EAP Rate |  | \$ | 0.0018 |
| SBC Low Income EAP Billed Amount |  | \$ | 1,050,703.64 |
| Interest on 10\% Reserve Fund Balance |  | 87.64 |  |
| SBC Low Income EAP Funding |  | \$ | 1,050,791.28 |
| EAP Costs |  |  |  |
| Discounts Applied to Customers' Bills | \$ 1,007,734.79 |  |  |
| Payments to Community Action Agencies ${ }^{(2)}$ | \$ |  |  |
| Incremental Program Expenditures | \$ 2,688.89 |  |  |
| Pre-program Arrears Recovery | \$ |  |  |
| Total EAP Costs |  |  | 1,010,423.68 |
| SBC Low Income EAP Balance (Expenses exceeded revenues) |  | \$ | 40,367.60 |
| Total amount due from State Treasury |  | \$ | $(40,367.60)$ |
| Program to Date Reserve Balance |  | \$ | 372,886.38 |
| ${ }^{(1)}$ Interest on reserve at $0.28594 \%$ |  |  |  |
| ${ }^{(2)}$ October administrative payment to CAA of $\$ 97,067.03$ will be refle | report. |  |  |

PUBLIC SERVICE OF NEW HAMPSHIRE
Electric Assistance Program
Number of Active EAP Participants by Discount Tier Levels and Amounts As of November 30, 2010

|  | Number of Active Participants | Discount Tier* | \% per Tier Participants To Total Participants | Discount Amount |  | \% per Tier Discount To Total Discounts |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1,125 | 1 | 4.2\% | \$ | 5,745.25 | 0.6\% |
|  | 3,370 | 2 | 12.6\% |  | 24,133.25 | 2.4\% |
|  | 4,516 | 3 | 16.8\% |  | 76,025.81 | 7.5\% |
|  | 5,777 | 4 | 21.5\% |  | 180,006.28 | 17.9\% |
|  | 6,054 | 5 | 22.6\% |  | 270,672.92 | 26.9\% |
|  | 5,995 | 6 | 22.3\% |  | 451,151.28 | 44.8\% |
| TOTAL | 26,837 |  | 100.0\% | \$ | 1,007,734.79 | 100.0\% |


|  |  |  |
| :---: | :---: | :---: |
| Tier | D | \% of Federal Poverty Guidelines |
| 1 | 5\% | 176\% to 185\% |
| 2 | 7\% | 151\% to 175\% |
| 3 | 18\% | 126\% to 150\% |
| 4 | 33\% | 101\% to 125\% |
| 5 | 48\% | 76\% to 100\% |
| 6 | 70\% | Up to $75 \%$ |

## PUBLIC SERVICE OF NEW HAMPSHIRE

## Electric Assistance Program

## Aging Comparison Between EAP and Other Residential Customers

As of November 30, 2010

Average Bill (current month)
Average Past Due Amount
Total Included Accounts Receivable ${ }^{(1)}$
Number of Accounts ${ }^{(1)}$
Percent Past Due:
\% Past due 30 days
\% Past due 60 days
\% Past due 90 days

| EAP |  | Non-EAP |  |
| :---: | ---: | ---: | ---: |
|  |  | $\$$ |  |
| $\$$ | 64.01 | $\$$ | 98.20 |
| $\$$ | 139.25 | $\$$ | 165.44 |
|  |  |  |  |
| $\$$ | $1,706,602.35$ | $\$$ | $38,353,423.70$ |
|  | 26,658 |  | 390,525 |
| $41.25 \%$ | 10,996 | $20.01 \%$ | 78,144 |
|  |  |  |  |
| $43.14 \%$ | 4,744 | $60.18 \%$ | 47,027 |
| $29.53 \%$ | 3,247 | $26.66 \%$ | 20,833 |
| $27.33 \%$ | 3,005 | $13.16 \%$ | 10,284 |

${ }^{(1)}$ Includes all accounts.

